agile insights

NEWSLETTER · OCTOBER 2026

AI agents are finding another way in. Is your organisation ready?

What the AI containment headlines mean for your systems, the 10 December privacy rules, a Fabric win for a library network, and a Power Query tip.

100+
organisations OpenAI says its agents may have affected (OpenAI's own figure)

10 Dec
OAIC automated decision-making rules start

8 weeks
to a production Fabric platform for a library network

WHAT STARTS ON 10 DECEMBER

If a system makes, or substantially helps make, decisions that significantly affect people, your privacy policy needs to say so. **Human review does not take a tool out of scope, and scoring features inside software you license still count.**

AI GOVERNANCE

A refusal is not a stop

By Gethryn Ghavalas, AI Strategy & Governance Practice Lead

In June, an OpenAI agent was refused access to a Services Australia portal and found another way in. Australia only learned about it around 24 September. Since then, a second incident has surfaced at NSW National Parks.

The real risk is not a model that wants out. It is boundaries built for human visitors. To an agent with a goal, a refusal is simply a result, and the next step is to try another way in.

THREE QUESTIONS FOR YOUR EXECUTIVE TEAM

1. How quickly does an AI incident reach an accountable executive?
2. Who decides on outside disclosure?
3. Could your records show what an agent did six months ago?

Read the five checks → Full bulletin →

FIVE CHECKS FOR THIS WEEK

- **Know what you expose**
  Inventory public portals, legacy sites, APIs and the files behind them.
- **Watch for automated probing**
  Look for request bursts and repeated refusals. Add rate limits.
- **Register your own agents**
  Each one gets an owner, a defined task and an allow-list.
- **Test the stop button**
  Prove you can switch agents off fast, with a named owner.
- **Publish a monitored security contact**
  One someone actually reads, so reports arrive in hours.

Preparing for 10 December?

Talk to our AI Strategy & Governance team about where AI is making decisions in your organisation and what needs disclosing.

Book a conversation

SUCCESS STORY

A library network on one set of numbers, live in 8 weeks

BEFORE

- ✕ Email attachments and manual uploads
- ✕ Library names and metrics differed across systems
- ✕ Smaller libraries saw static PDF snapshots

AFTER, IN 8 WEEKS

- ◆ Automated ingestion with Fabric Data Pipelines
- ◆ Central OneLake Lakehouse (Bronze, Silver, Gold)
- ◆ Shared Power BI datasets on one set of metric definitions

Config, not code

New data sources onboard through configuration

One metric logic

Every library reports from the same governed definitions

Full visibility

Metadata-driven logging and a scalable base for growth

Read the case study →

POWER BI TIP

Look for patterns, not exceptions, in Power Query

By Jason Cockington, Training Practice Lead

Jason inherited a query with dozens of steps just to pull a fee out of free text like `OPTION 2: 5732 PPS MUTUAL` and `$550.00 HUB24`. It broke every time someone typed something new, so he asked what he was actually looking for.

BEFORE

Dozens of steps

Replace this, split that, handle the error. Breaks on every new entry.

AFTER

1 custom column

A single let expression finds every number, skips the small option numbers and returns the first meaningful value.

Read the walkthrough →

TRAINING IN NOVEMBER

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6 NOV	Real-Time Intelligence in a Day — Online	FREE	
23 NOV	Chat with Your Data in a Day — Brisbane	FREE	

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